# 2014 ANNUAL MEETING

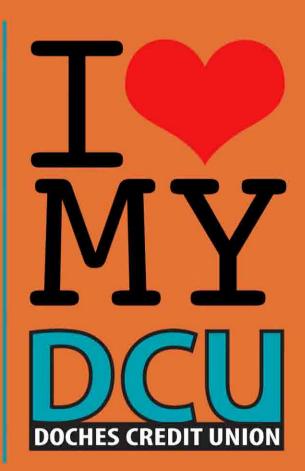
THURSDAY, FEBRUARY 13TH & FRIDAY, FEBRUARY 14TH

AS A MEMBER OF DCU YOU ARE NOT JUST A CUSTOMER YOU ARE A MEMBER-OWNER

Your credit union is an association of "People Helping People" not of corporate profit.

You, as a member-owner, have a voice and a vote in governing the credit union.

THAT'S WHY I LOVE MY DCU!



# BOARD OF DIRECTORS TERM Orren Schmidt, Chairman 2015 Freddie Gibson, Vice Chairman 2015 Joyce Strickland, Secretary 2014 2014 Pam Pagano, Treasurer lim Boiles Vacant Selita Hoya 2014 Joey Michelle 2016 Candace Moore Joshua Moore 2016

# STAFF

DCLI MAIN OFFICE

James Muse

Sue Garcia

Cody Derguen

Kristi Spencer

Zolia Pacheco

Ashley Nunn

Amanda Gallegos

Kelly McClure

Crystal Burton

CENTER BRANCH

Amber O'pry

Laura Blackshire

Norma Ruiz

DCU UNIVERSTIY BRANCH

Jamie Flores

Yessica Holliman

Priscila Chalco

Jordan Scarborough

HEMPHILL BRANCH

Geana Russell

# **Meeting Agenda**

- Welcome: Chairman of the Board 
  Orren Schnidt
  - Ascertain Quorum •
- Distribute Annual Meeting Packets
  - Election Instructions -
    - Ballot -
- Minutes from the 2013 Annual Meeting -
  - Performance Reports -
  - Audit Committee Report -
- Member Comments/Suggestions/Questions -

#### Door Prizes •

- Attendance award at opening of meeting (must be present to win)
  - Periodic awards Thursday Friday (need not be present to win)
  - Collection and Count of Ballots
    - Adjourn •



### FINANCIAL REPORT AS OF 12/31/2012

	2012	2013
REGULAR LOANS	\$11,243,840	\$12,124,259
RISK BASED	700,652	577,048
REAL ESTATE	1,821,295	2,039,278
MASTERCARD	358,692	367,233
INDIRECT	207,084	469,064
RECOURSE	294,080	664,942
SHARED SECURE	1,023,275	1,294,279
TOTAL LOANS	\$15,664,270	\$17,536,103
LOAN LOSS ALLOWANCE	<132,777>	<110,319>
OTHER ALLOWANCE	<5,415>	<3,848>
CASH ACCOUNT & RESERVE ACCOUNTS	1,907,778	2,682,442
NCUSIF	313,705	311,651
NVESTMENTS	16,267,660	18,867,409
RECEIVABLES	104,502	117,892
PREPAIDS	78,372	235,412
FIXED ASSETS	918,328	950,371
TOTAL ASSETS	\$35,116,422	\$40,587,115
TOTAL LIABILITIES	\$110,933	\$152,705
DEPOSITS		
SHARE ACCOUNTS	\$12,544,076	\$15,533,624
CHECKING ACCOUNTS	2,200,865	2,478,125
CERTIFICATES OF DEPOSIT	7,223,766	8,758,108
NDIVIDUAL RETIREMENT ACCOUNTS	2,133,574	2,027,860
MONEY MARKETS	6,581,917	6,125,869
OTHER SHARES	527,768	491,269
TOTAL DEPOSITS	\$31,211,966	\$35,414,855
RESERVES	\$3,793,520	\$5,019,555

#### **INCOME/EXPENSE STATEMENT AS OF 12/31/2013**

	2012	2013
INCOME		
LOAN INTEREST	\$1,072,402	\$1,031,500
INVESTMENTS	189,205	163,726
FEES/CHARGES	374,923	410,053
TOTAL INCOME	\$1,636,530	\$1,605,278
EXPENSE		
SALARY/BENEFITS	\$642,359	\$644,320
OPERATIONS	483,137	565,513
ALLOWANCE	129,000	29,730
DIVIDENDS TO MEMBERS	224,720	173,982
TOTAL EXPENSE	\$1,479,216	\$1,413,545
NET INCOME	\$157,314	\$191,733



### **LENDING ACTIVITY REPORT**

YEAR	TOTAL LOAN OUTSTANDING	AVERAGE LOAN BALANCE
1998	\$9,328,968	\$4,681
1999	\$10,968,115	\$5,742
2000	\$13,107,185	\$6,591
2001	\$12,058,149	\$6,741
2002	\$11,807,604	\$6,621
2003	\$11,851,139	\$6,932
2004	\$12,940,366	\$7,330
2005	\$15,345,699	\$8,942
2006	\$16,107,864	\$9,347
2007	\$16,153,052	\$9,235
2008	\$16,864,034	\$9,607
2009	\$17,655,772	\$9,287
2010	\$17,180,588	\$9,056
2011	\$15,726,058	\$8,459
2012	\$15,664,270	\$8,625
2013	\$17,536,103	\$7,433

NUMBER OF NEW LOANS: 2730

AMOUNT OF NEW LOANS: \$10,277,956

RESERVES FOR LOAN LOSSES: <\$110,319>

LOANS CHARGED TO LOSS: \$75,969



# 2014 Annual Report

# MINUTES FOR THE 61st ANNUAL MEETING OF DOCHES CREDIT UNION FEBRUARY 14-15, 2013

920 NW Stallings, 823 S. University, 815 Hurst

Directors Present: Orren Schmidt, Joyce Strickland, Selita Hoya, Pam Pagano, Joey Michelle, Freddie Gibson

Directors Absent: Candace Moore, Jim Boiles

Chairman Orren Schmidt called the meeting to order at 12 noon on Thursday February 14th after it was determined that a quorum was present. He welcomed members in attendance and explained that each location of Doches Credit Union was open for members to vote during the remaining hours of operation on Thursday and Friday. The ballot was reviewed with the four members on the ballot, approval of the minutes, and write-in candidates. Members were invited to take a copy of the annual report which contained operational reports, a copy of the minutes to be approved, and the December 31, 2012 financial statement.

Members were invited to ask questions or make comments to James Muse, President or other staff members. As there was no other business to consider, the procedures for registering for door prizes was explained and the first cash prize of \$150 (drawn from those in attendance) was awarded.

The Annual Meeting continued until 5:00 pm Thursday, resumed at 8:30 am Friday and was adjourned at 5:00 pm Friday.

James Muse and Cody Derouen collected and counted the ballots the ballots with the following results:

Election results are noted as follows:

Total ballots cast 673 (Main-303; County-140;

Universtiy - 230)

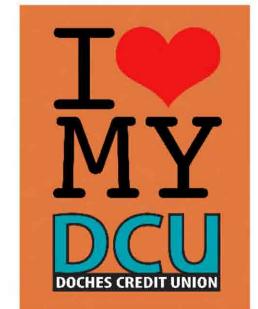
Ballots cast to approve 462

minutes

Ballots for Board of Director positions:

Candace Moore 501 Joshua Moore 421 Pam Pagano 407 Joey Michelle 439

Non-Employee Write-ins (one vote each) Rolando Ybarra, Curtis Upshaw, Clifton Capiti, Keri Page, Chrarles R. Daniels



# Presidents Report as of 12/31/2013 Financial and Operation Comparisons

- Loans outstanding decreased 12%
- Deposits decreased 13.5%
- Assets decreased 15.6%
- Capital increased 32%
- Total income was 4% under budget, total expenses were 10% under budget, and net income was 90% over budget.
- New members 864 Making a total of 7,285 members
- New loans 2,730; Total Loans Outstanding \$17,536,103
- Sample of 2012 Operational Accomplishments:
  - Purchased "Loan Desk" software to automate loan processing
  - Merger with Toledo Bend Teachers Credit Union
  - · Purchase of property in Hemphill for full service branch
  - · Contracted with "Lendgistics" to offer financing at selected dealerships
  - Converted debit cards to a live system
  - Large increase in member participation at 2013 Annual Meeting
  - Converted collateral insurance to a blanket policy
  - · Contracted with "Credit Union Members Mortgage" to offer mortgages
  - Upgraded computer equipment
  - Financial performance to budget
- Bylaw and Articles of Incorporation
  - Merger of Toledo Bend Teachers Credit Union into DCU
  - Granted community charter to serve Sabine County residents
- · Senior Management
  - President James Muse No change in 2012
  - Controller Sue Garcia No change in 2012

Membership Makes the Difference!



# **Audit Committee Report for 2013**

Doches Credit Union is a state-chartered credit union regulated by the Texas Credit Union Department and the National Credit Union Administration (NCUA) and subject to their rules and regulations. In addition, the member-owners deposits are insured by the National Credit Union Share Insurance Fund, a federal government entity under the direction of the NCUA.

A 100% Verification of savings accounts as of September 2011 produced a report we received in February 2013. The auditors had all statement envelopes printed with their PO Box address so that returned and undeliverable statements would be in their control. Special attention was given to accounts that were flagged as "bad address" and to "return mail" statements. Staff was instructed to find good addresses on these returns. Two member inquiries were referred to staff: one contained a change of address and the other questioned why an ACH item drawn on a savings account was returned.

An audit team from the Texas Credit Union League (TCUL) was on site in January to review the period from 8/1/11 to 12/31/12. The auditors recommended that DCU should begin using closed end lending on secured loans and strengthen record keeping on the investment portfolio; in addition they asked that a page of our Allowance Account Evaluation be reworked. The Audit report also noted that DCU remains well capitalized.

An exam team from the Texas Credit Union Department was on site after the TCUL auditors finished. They recommended changes to our mortgage lending documents and policies, noted several exceptions on consumer loans, called for Independent testing on some aspects of our lending, and required proof of the lending license credentials that resulted from recent legislation.

Our 990T was completed and submitted by the CPA firm Axley & Rode under a Tax Engagement audit that was finished in May 2013.

Management and staff performed monthly "Manager Audits" on overdrawn accounts, account maintenance, loan due dates, dormant accounts, and unpresented checks.

The next Bank Secrecy Act audit is scheduled for early February 2014.

Members of the Audit Committee for the year included Jim Boiles, Candace Moore, Freddie Gibson and myself.

Pam Pagano, Audit Committee Chair

# **About Doches Credit Union**

Doches Credit Union is a not-for-profit financial cooperative that provides a full line of affordable financial services to our member-owners. Our four full service member financial branches provide services to member-owners in Nacogdoches, Shelby, San Augustine and Sabine Counties located in the heart of East Texas' piney woods. Our member-owners include individuals who live, work, or worship in these four counties, as well as their families.

Founded on November 7th, 1951 in the oldest town in Texas, Doches Credit Union has grown to serve over 7,000 members and more than \$40 million in assets. The original field of membership was for employees of Southwestern Bell and Lufkin Conroe Telephone Exchange. This field of membership has since grown to include all community members that live, work, or

that worship in Nacogdoches, Shelby, and San Augustine counties.
In 2013 a merger with
Teledo Bend Teach Credit

Union expanded DCU's reach into Sabine County allowing all comminity

members to join the credit union.

Doches Credit Union's overall
mission is to create a quality, life-long financial
relationship with our members by providing valuable
financial products and services that meet their financial
needs. Our vision is to advocate the credit union philosophy of "People Helping
People" by providing exceptional financial services to all qualified members within
our field of membership.

DCU's philosophy begins and ends with understanding and meeting member needs. Member-owners are at the forefront of all decisions made. As a result, DCU offers a full array of financial services including low-rate consumer loans, high-yield savings programs, systematic savings and investments, free checking and debit options, and online services. For more than 60 years, DCU has been an important contributor to the local economy. We remain dedicated to serving the communities in which we operate. We would like to thank you for your membership.

Membership Makes the Difference!

# Membership Makes the Difference!

## LOCATIONS

#### **DCU Main Office**

920 NW Stallings Drive Nacogdoches, TX 75964

Tel: 936.569.7700 Toll: 1.800.424.2786 Fax: 936.560.5701

Hours: M-F: 8:30 a.m. - 5:00 p.m. Sat: 8:00 a.m. - 12:00 p.m. (Drive-thru Only)

## **University Drive Branch**

823 South University Drive Nacogdoches, TX 75964

Tel: 936.205.5925 Fax: 936.205.5929

Hours: M-F: 8:30 a.m. - 5:00 p.m.

### **Center Branch**

815 Hurst Street Center, TX 75935 Tel: 936.598.2330 Fax: 936.598.9362

Hours: M-F: 8:30 a.m. - 5:00 p.m.

## **Hemphill Branch**

(Located on HWY 83 West) P.O. Box 217 Hemphill, TX 75948

Tel: 409.787.4161 Fax: 409.787.9979

Hours: M-F: 8:30 a.m. - 5:00 p.m.

Website: www.dochescu.com

Email: info@dochescu.com





Stay up-to-date with your credit union





